



## TRENT PARK FOOTBALL

### Terms and Conditions - 2020

#### 1.0 "BLOCK BOOKING" TERMS AND CONDITIONS

- 1.1. A block booking will only be accepted in the name of a team manager / club secretary / lead contact
- 1.2. Payment for block bookings can be made weekly, monthly for the full Block Booking in advance on receipt of invoice or by cash, card or Bacs payment in advance at the point of hire.
- 1.3. Trent Park Football Centre reserves the right not to renew any block booking. In this situation 14 days notification would be given.
- 1.4. Trent Park reserves the right to amend their prices at any time. In this situation 14 days notification would be given and the option given to discontinue the booking.

#### 2. CANCELLATIONS AND POSTPONEMENTS (BLOCK BOOKINGS)

- 2.1. Should a Booker/company need to postpone/cancel a single booking for any reason then an application to postpone must be received by the Centre via email ([info@trentparkfootball.co.uk](mailto:info@trentparkfootball.co.uk)) at least 3 days (72 hours) prior to use otherwise the hire fee for that booking will still be payable.
- 2.1 A maximum of one cancellation are allowed without charge throughout the block-booking 10-week period which will be moved to the end of the Booking course
- 2.2. A minimum of 5 weeks' notice must be given to terminate an entire block-booking contract otherwise the full hire fee will be payable.
- 2.3. Hirers may request like for like changes to their original bookings giving a minimum of 3 days' notice such as move the game to another day of the week – within 7 days of the original booking
- 2.4. For the avoidance of doubt, you are obliged to make all payments regardless of non-attendance, except during postponement/cancellation of use with prior notice in accordance with clause 2.1
- 2.4 Overdue accounts may result in suspension of use of Block until the debit is cleared.

#### 3.0. CANCELLATIONS AND POSTPONEMENTS (CASUAL BOOKINGS)

- 3.1 Payment for any casual booking should be made in full at the time of booking
- 3.2 In the event of a cancellation, notice must be given in writing by email ([info@trentparkfootball.co.uk](mailto:info@trentparkfootball.co.uk)) no later than 3 days prior to the booking. Cancellations within 72 hours of the booking will not be accepted and no refund offered
- 3.3. For any cancellation, a Credit for the value of the pitch will be placed on the customers account to use for another date and time for a booking

### Kids Football – Parties/Camps - Terms and Conditions - 2020

#### 4.0 "KIDS PARTY BOOKING" TERMS AND CONDITIONS

- 4.1. A kids party will only be accepted in the name of a parent or suitable guardian over the age of 16
- 4.2. A confirmed party is made with a Payment of a minimum £100 Deposit on receipt of invoice or by cash, card or Bacs payment in advance at the point of hire with the balance due at the time of the Booking day
- 4.3 Trent Park reserves the right to amend their prices at any time. In this situation 14 days notification would be given and the option given to discontinue the booking.

#### 5. CANCELLATIONS AND POSTPONEMENTS (KIDS PARTIES)

- 5.1. Should a Booker need to postpone/cancel a single booking for any reason then an application to postpone must be received to the Centre via email ([info@trentparkfootball.co.uk](mailto:info@trentparkfootball.co.uk)) at least **7 days prior** to use otherwise the hire fee for that booking will still be payable. Trent Park will be more than happy to **Postpone** the party to another suitable day for factors such as weather, an injury/illness to birthday child or factors outside of the party bookers control. Any deposit would be moved to the new date agreed or held on account until the bookers finds a new suitable date as Trent Park do not offer refunds on pre-bookings

Trent Park Football Centre reserve the right to amend these terms and conditions at any time by giving 14 days' notice and public display on our website of the new terms and conditions.